

ANNOUNCEMENT FROM CINDY MURRAY, GENERAL MANAGER
September 23, 2024

Dear Evergreen Water & Sewer Customers:

We are excited to announce that as of **THURSDAY, OCTOBER 3rd**, we are relocating the District's primary office and Customer Service functions to a **NEW LOCATION at 108 Cooperative Way**. **Our Office Hours will remain the same: Monday – Friday 8:00 am to 4:00 pm.**

There are several reasons we had to change locations.

1. The District has been in the same offices, a converted garage space, since the 1970s. We have outgrown the space and, even with adding a temporary office trailer behind the office two years ago, we didn't have enough room.
2. After a very comprehensive review process led by our District Engineer, the cost of building an addition at our 130 Nicholson Drive location was much higher than purchasing an existing building. The new location at 108 Cooperative Way gives us plenty of room for future growth plus a separate water shop for our operations, which was a regulatory requirement.
3. During the floods of 2022, we had damage to our current water shop, which were too expensive to repair compared to the cost of the new shop and though we tried to get government flood relief funds for those repairs, we were unsuccessful.

We plan to keep our field operations working from the 130 Nicholson property, but all Customer Service will move to the new location. **We will keep a drop box for payments at 130 Nicholson and we also have a new drop box at 108 Cooperative.** We'll make sure you get credit for your payment at either location.

People have asked if we are going to have a special tax assessment or big rate increase for this new building and the answer is **NO**. For several years, we have been planning for an expanded or new building and those costs have been factored into our previous rates. We do, however, spread those costs over several years to ease the rate impacts so future rates will include a portion of the building costs. This is the same rate structure we use for all of our major capital projects and is a standard utility practice of prudent financial management.

Our **regular monthly Board of Directors meetings at 7:00 a.m. the 3rd Wednesday of each month** (see our website for changes to meeting dates or special meeting announcements) **will be at 108 Cooperative starting October 16th and ARE OPEN TO THE PUBLIC.**

Come and visit in October when we open! We'll have a sign up that you will recognize and the welcome mat is out! We're planning an Open House later this fall and will announce a date soon. In the meantime, we'll post pictures on Facebook and our website for everyone to see. We're proud of this major step forward for the District in keeping with our commitment:

We Provide Safe, Reliable, and Cost-Effective Water and Wastewater Services for Evergreen.

Very best regards,

Cindy Murray, General Manager